AMENDMENTS TO THE SPECIFICATION:

Please REPLACE paragraph 0009 with the following rewritten paragraph:

-- The invention monitors in near real time the business and financial performance of the e-commerce business. The invention reads the log files from each of the tiers, makes queries to databases, and interacts with the e-commerce infrastructure. This information is presented as measurements varying ~~overtime~~over time, where the measurements are comprised of key business and financial measures such as the number of new orders per minute, the dollar volume of completed orders per minute, the number of abandoned "shopping carts" per minute, lost sales due to system errors, etc. --

Please REPLACE paragraph 0019 with the following rewritten paragraph:

-- The invention reads the log files from each of the tiers 101, 102, 103, 104 in which there is an agent, makes queries to the database, and interacts with the e-commerce infrastructure. This information is presented as measurements varying ~~overtime~~over time, where the measurements are comprised of system infrastructure (such as load or error information) and key business and financial measures such as the number of new orders per minute, the dollar volume of completed orders per minute, the number of abandoned "shopping carts" per minute, etc. Gathering these infrastructural and business measurements together into a system like Firehunter® then enables correlated results, such as lost sales due to system errors and the impact of system load on the rate and number of business transactions. --